

Africa Utility Leaders Forum 27-28th June 2018, Kampala - Uganda

Bio data for Speakers and Panelists

Monday 27th June 2016

#	Session	Role	Bio Data
1.	Opening Session 09h00	Eng. Sylvain Usher (Moderator) - Executive Director, AfWA	
2.	Opening Session 09h00	Dr. Eng. Silver Mugisha (Welcome Remarks) Managing Director, National Water & Sewerage Corporation	To be introduced later.
3.	Opening Session 09h00	Chris Heymans (Keynote Speaker) Senior Water and Urban Sanitation Specialist	<p>Chris Heymans is a Senior Water & Sanitation Specialist at the World Bank Water and Sanitation Program (WSP) in Africa. With a governance and political economy emphasis, he has worked in urban development, local governance and water and sanitation service delivery in several countries in Africa and South and East Asia. Currently based in Nairobi, he has been focusing on service provider governance and service delivery reform in African cities. In this capacity he has participated in several events with Water Sector policy makers, utilities and other service providers, including at a number of AfWA events, and at the Africa Forum during the IWA conference in Lisbon in 2014.</p> <p>He is lead author of a World Bank report due to be released in July on Providing water to poor people in African cities effectively: lessons from utility reforms, covering data from 17 utilities across the continent, and 5 detailed case studies on successes in reaching the poor. In 2013-14, Chris also was the Task Team Leader on a study into the experience of 8 water utilities/service providers in deploying prepaid meters and their implications for poor people in African cities and towns.</p>
4.	Opening Session 09h00	Ednick Msweli (Panelist) Head: Water and Sanitation – eThekwin Municipality	<p>Ednick Msweli returns to eThekwin Municipality from Umgeni Water where he was for almost three years. Ednick was appointed by Umgeni Water as their General Manager Operations in 2011. Prior to that he had been with the municipality for about 9 years the last 5 years of which he had occupied the position of Deputy Head (Operations).</p> <p>Ednick is no stranger to the water sector having spent nearly all his life working in this sector.</p>

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			<p>He started his career with Umgeni Water in 1990 where he had humble beginnings and worked his way up the ranks. In 2002 he left Umgeni Water and joined the city's Water & Sanitation Unit where he played an important role, as Manager : Rural Systems, in the integration of the rural schemes into the city.</p> <p>Ednick is passionate about non revenue water reduction and is leading this in Ethekwini Municipality.</p> <p>Ednick holds a Bachelor of Technology degree in Civil Engineering and a Bachelor of Technology degree in Management.</p>
5.	Opening Session 09h00	Stephen Mbugua (Panelist) Representative Managing Director Nairobi City Water and Sewerage Company Ltd.	<p>Stephen Mbugua Chege is a Mechanical Engineer by profession and currently the Commercial Director Nairobi City Water and Sewerage Company Ltd. He holds MBA – Strategic Management, Kenyatta University, Diploma in Project Management, Bradford University, UK and BSc – Mechanical Engineering, Nairobi University, Kenya</p> <p>He has over ten years experience water and sanitation service in municipalities and utilities including project, implementations, operations, strategic input in Non-Revenue Water management. In particular part of the secretariat involved in rolling out and implementation of water sector reforms in Kenya after enactment of Water Act 2002.</p> <p>He has been part of the team behind development of internally designed conceptualized innovations in operation and monitoring tools such as the customer complaints management software Maji - Voice and mobile phone based meter reading system - MFA (Mobile Field Assistant) that have enhanced quality of service to customers by bringing on board citizen involvement in service delivery and return on investments for the utilities in Kenya.</p> <p>His areas of expertise include Water and Sewerage Infrastructure design, Operations of Water and sewerage treatment plants, Project Management, Strategy Development and Implementation</p>
6.	Round table discussion 11h00	Ms. Sarah Tibatemwa (Moderator) Director IWA Region Africa	
7.	Round table discussion 11h00	Dr. Eng. Silver Mugisha	Dr. Eng. Silver Mugisha is a Civil Engineer who holds a Ph.D. of Makerere University, Uganda in collaboration with the University of Florida, USA. He has a Master of science (<i>with distinction</i>) in sector utility management from IHE-Delft, Netherlands. He is a fellow of

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			<p>the International Water Association, a fellow of SENSE Research School, The Netherlands and a PURC Senior Research Associate of the University of Florida, USA.</p> <p>Dr. Silver has over 25 years' experience in water utility operations. He has published over 20 publications in peer reviewed journals including a book published by IWA Publishing titled 'Utility Benchmarking and Regulation in Developing Countries: Practical Application of Performance Monitoring and Incentives'.</p> <p>He has extensive consultancy experiences across the world in areas of international policy, governance, institutional development, utility operations, water systems designs and change management. He is a member of the IWA Board of Directors 2014 – 2016, the Vice President of the AfWA East and Central African Region 2014 – 2018, has served as the Chairperson AfWA Science and Technical Council 2010 – 2014, Member of the Editorial Board of Journal of Water, Sanitation and Hygiene for Development 2010 – to date, Member of the Editorial board of Asian Journal of Business Management 2009 to date amongst others.</p> <p>Dr Eng. Silver Mugisha is currently the Managing Director of NWSC a position he had held since 2013. He has been a key champion in performance improvement programmes that have turned-around the corporation and in the last three years has taken the corporation to greater heights. He has spearheaded expansion from 23 towns to 170 towns in under three years and been at the forefront of increased access in water and sanitation in Uganda.</p>
8.	Round table discussion 11h00	Chris Heymans (Panelist)	Already introduced
9.	Round table discussion 11h00	Eng. Alfonso Chikuni (Panelist) Managing Director, Lilongwe Water Board, Malawi	<p>Eng. Alfonso Chikuni is a water professional with over 18 years experience. He is the Chief Executive Water Board since May 2014. He is the President of the Water Services Association of Malawi (WASAMA) an affiliate of the International Water Association (IWA).</p> <p>He has a Professional Engineer Registered with the Malawi Board of Engineers and has a Master of Science degree in Project Management from the University of Pretoria, South Africa. He has a B.Sc degree in Civil Engineering, University of Malawi.</p>
10.	Round table discussion	Eng. Sylvain Usher (Panelist)	Sylvain USHER is an Electrical Engineer who graduated from the University of Quebec in Canada. He started is professional career in Côte d'Ivoire at the National Electricity Company

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	11h00	Executive Director, Africa Water Association	<p>as Energy and remote control data transmission specialist. After the privatization of the Company in 1990 he was in charge of International affairs and relations with the State of Cote d'Ivoire, following up on the Concession Arrangement between the new Company and the Ivorian State.</p> <p>In 1999 he was moved to the National Water Company and started a new professional career in the Water sector and was sent to the African Water Association as Deputy Secretary General and since then developed is international career as a water specialist. Since 2004 Sylvain USHER is leading the Institution as the Executive Director of the African Water Association and has been involved in various studies for institutions such as European Union, African Development Bank, World Bank He has been instrumental in facilitating dialogues with the African Development Bank to scale up Water and Sanitation services in utilities in Africa.</p> <p>He was also involved in the validation of the West African Development Bank intervention strategy in the Water Sector (BOAD) in Lome Togo. And lately he organized a study requested by the World Bank on African rapidly growing urbanization and the challenges facing the water utilities for the years to come.</p> <p>Sylvain USHER is member of numerous international water institutions and societies. He is a co-author of the African Water Association book on water and sanitation issues in the African continent “ L’Afrique et L’Eau” .</p>
11.	16h00 Empowering the next generation to lead Africa in achieving the SDGs for water and sanitation	Alfred Okot Okidi (Moderator) Deputy Managing Director Finance and Corporate Strategy, NWSC	
12.	16h00	Ms. Sarah Tibatemwa	Sarah is the pioneer Regional Director and has been Regional Director of IWA Africa since

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	Empowering the next generation to lead Africa in achieving the SDGs for water and sanitation	(Key note Speaker) Director Africa Region IWA	<p>January 2009 to date. Her primary role includes, but is not limited to, supporting the implementation of IWA programmes and strategy in the region. Sarah has been in the water sector for almost 20 years, having taken up the first appointment with NWSC Uganda in 1997 as a Senior Chemist.</p> <p>Until January 2009, Sarah worked with the Uganda National Water & Sewerage Corporation and rose to the post of Quality Control Manager. During her ten years with NWSC she was specifically in charge of Water Safety Plan development and implementation. She has a particular interest in the improvement of drinking Water Quality especially in low-income countries with a particular interest in the Water Safety Plan concept in water utilities as a means of ensuring safety of drinking water from catchment to tap.</p> <p>Sarah is a holder of a Bachelor of Science degree with honours in Chemistry from Makerere University, Kampala, and a Master of Science degree in Water and Environmental Management from Loughborough University, UK and has been instrumental in marketing the International Water Association on the African continent and as a result membership and participation of African Water professionals in the IWA activities to ‘<i>inspire change</i>’ in the African water sector has multiplied several times since the setting up of the IWA Africa office in Nairobi. Sarah has also been involved in mentoring of young women water professionals. She was nominated and was 2014 country winner of Lifetime Achiever Award in the Business/Professional service sector by the CEO Magazine/Most influential Women in Business and Government of South Africa.</p>
13.	16h00 Empowering the next generation to lead Africa in achieving the SDGs for water and sanitation	Representative YWP, NWSC	
14.	16h00 Empowering	Ms. Diane D’Arras (Panelist)	Diane d’Arras graduated from the École Nationale des Ponts et Chaussées, Institut des Sciences Politiques de Paris, Institut des Hautes Etudes de la Défense Nationale, and was

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	the next generation to lead Africa in achieving the SDGs for water and sanitation	Board Member IWA	<p>awarded the «Légion d'Honneur» for her involvement in research. She started her career in 1977 in a French Public Water Authority - Seine Normandie. As engineer, she worked at the department in charge of the financial support to research on drinking water. She joined Lyonnaise des Eaux, a French Water Company in 1981 taking in charge the corporate office for water subsidiaries. Then from 1984 to April 1993, she turned to water operations in the Western Parisian Region. After that first operational experience, Diane D'Arras had the great opportunity to join, in 1993, Aguas Argentinas in Buenos Aires, first as the Manager of the Water Production and Wastewater Treatment and later as Operations Manager - a great experience that provided her with the opportunity to discover other ways of thinking, professionally and personally. Later on, in 1998, she was appointed Technology and Research Senior Vice President at Degremont, an engineering company specializing in water and wastewater treatment. In 2003 she became Technology and Research Senior Vice President for Suez Environnement, where she developed a structured international network of research centres. Diane d'Arras was appointed in January 2011 Senior Executive Vice President Water Western Europe. She is in charge of operational management, strategy and partnerships in Western Europe.</p> <p>Diane d'Arras relationship with IWA started in 1984 when she submitted a paper to the XV International Water Supply Association Congress in Tunisia. Since she has been active individually and by promoting and pushing her teams (CIRSEE and Degremont R&D) in the different IWA task groups, workshops and congresses. She is a member of the IWA Strategic Committee since 2008 and board member since 2010. In 2014, Diane d'Arras was elected one of two IWA vice-presidents by the IWA's General Assembly in Lisbon.</p>
15.	16h00 Empowering the next generation to lead Africa in achieving the SDGs for water and sanitation	Eng. David Onyango (Panelist) Managing Director, Kisumu Water and Sewerage Company Ltd. Kenya	<p>Eng. David Onyango, HSC graduated with a BSc Civil Engineering, Nairobi University and obtained an MSc, Construction Engineering & Management, Loughborough University, UK and later an MBA from Maaschricht School of Management, Netherlands. He is currently the Managing Director of Kisumu Water and Sewerage Co. Ltd, a utility responsible for water and sewerage provision in a City of close to 1 Million people, in Kenya and has over 20 years' experience in both public and private sector; in utility management, engineering planning, construction and management of water and sewerage infrastructure.</p> <p>He has been very active in devising strategies for managing water loss in Kenyan utilities and was recently appointed a member of a task-force on water loss for African utilities, a project under African Water Association-USAID partnership; and Board member of Global Water Operators Partnership (GWOPA) and the African Utility Week.</p>

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			David was honoured by the President of Kenya by being awarded a state medal for distinguished service to the nation.

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1.	14h00 Policy, regulation and governance	Helmut Kroiss, (Moderator) President IWA	
2.	14h00 Policy, regulation and governance: new pathways for sector reform tailored to national conditions	Jaime Baptista (Keynote Speaker) Board Member IWA	<p>Jaime Melo Baptista graduated in 1975 in Civil Engineering by the Oporto University (Faculty of Engineering) and specialized in 1976 in Sanitary Engineering by the New University of Lisbon. With over 35 years of experience in the water sector, his professional activity has been focused on water supply and wastewater services, mainly design, modelling, rehabilitation, quality of service, performance assessment and regulation. The first part of his career, between 1976 and 2003, has been dedicated to research, in the National Laboratory of Civil Engineering (LNEC), Portugal, a state owned institution founded in 1946. Since 2003, he is the President of the Portuguese Water and Waste Services Regulation Authority (ERSAR), in charge of regulating public water supply services, urban wastewater services and municipal waste services, leading a team of almost 70 people. He is author or co-author of more than 300 technical and scientific papers, organized about fifty national technical and scientific events and a dozen of international events, and co-ordinated more than twenty large research projects for the water industry.</p> <p>Jaime Baptista is the IWA member number 794770 on behalf of the Portuguese Water and Waste Services Regulation Authority (ERSAR) and was the IWA World Water Congress & Exhibition President in 2014 that took place in Lisbon. He is currently part of the IWA Board of Directors.</p>
3.	14h00 Policy, regulation and governance: new pathways for sector reform tailored to national conditions	Dr. Eng. Silver Mugisha (Panelist) Managing Director, NWSC	<p>Dr. Eng. Silver Mugisha is a Civil Engineer who holds a Ph.D. of Makerere University, Uganda in collaboration with the University of Florida, USA. He has a Master of science (<i>with distinction</i>) in sector utility management from IHE-Delft, Netherlands. He is a fellow of the International Water Association, a fellow of SENSE Research School, The Netherlands and a PURC Senior Research Associate of the University of Florida, USA.</p> <p>Dr. Silver has over 25 years' experience in water utility operations. He has published over 20 publications in peer reviewed journals including a book</p>

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			<p>published by IWA Publishing titled ‘Utility Benchmarking and Regulation in Developing Countries: Practical Application of Performance Monitoring and Incentives’.</p> <p>He has extensive consultancy experiences across the world in areas of international policy, governance, institutional development, utility operations, water systems designs and change management. He is a member of the IWA Board of Directors 2014 – 2016, the Vice President of the AfWA East and Central African Region 2014 – 2018, has served as the Chairperson AfWA Science and Technical Council 2010 – 2014, Member of the Editorial Board of Journal of Water, Sanitation and Hygiene for Development 2010 – to date, Member of the Editorial board of Asian Journal of Business Management 2009 to date amongst others.</p> <p>Dr Eng. Silver Mugisha is currently the Managing Director of NWSC a position he had held since 2013. He has been a key champion in performance improvement programmes that have turned-around the corporation and in the last three years has taken the corporation to greater heights. He has spearheaded expansion from 23 towns to 170 towns in under three years and been at the forefront of increased access in water and sanitation in Uganda.</p>
4.	14h00 Policy, regulation and governance: new pathways for sector reform tailored to national conditions	Dr. Dennis Mwanza (Panelist) IWA Board Member	<p>Dennis Mwanza, is currently a consultant at the African Development Bank based in Pretoria, South Africa. He is the former Chief of Party of a six year USAID funded regional program –the SUWASA (<i>Sustainable Water and Sanitation for Africa</i>) based in Nairobi, Kenya –which promoted sustainable water sector reforms in Sub-Saharan Africa. Before joining SUWASA, Dr Dennis Mwanza was a Senior Water and Sanitation Specialist and also the urban team leader of the Water and Sanitation Programme -Africa (WSP of the World Bank) where he worked on the different approaches to serving the urban poor by utilities.</p> <p>He is the former Managing Director of the Lusaka Water and Sewerage Company in Zambia and previously held the post of Managing Director of the Water Utility Partnership for capacity building in Africa based in Abidjan, Cote d’Ivoire for more than five years which provided extensive knowledge and experience of water sector reforms in countries throughout Africa.</p> <p>Dr Mwanza worked with the World Bank Institute in developing and delivering</p>

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			<p>training on the design and implementation of water sector reforms including services to the urban poor, mobilizing financing, engaging the private sector in service provision etc. Dr Mwanza is also a founder member of the Africa Water Task Force (AWTF) – a network of African water networks which also mooted the idea of establishing the African Water Facility now hosted by the African Development Bank.</p> <p>Prior to the above he spent nearly six years as the Programme Manager responsible for designing and implementing the reform of the water sector in Zambia. He successfully coordinated the programme which included the design and implementation of the legislative, regulatory and institutional framework of the Zambian water sector leading to the establishment of the first autonomous water sector regulator in Anglo-phone Africa. These reforms also led to the commercialization of urban water services delivery through establishment of commercially oriented utilities throughout the country.</p>
5.	14h00 Policy, regulation and governance: new pathways for sector reform tailored to national conditions	N. Hun-Bu Tilay (Panelist) Managing Director, Liberia Water and Sewerage Corporation	<p>Mr. Tulay has twenty nine years of successful experience providing fiscal, strategic and operational leadership in uniquely challenging situations. He is dynamic, results-oriented leader with a strong track record of performance in turning organizations around. He has a very good record in working with multi-lateral donors and in negotiating with them.</p> <p>Mr. Tulay holds a Master of Science in Sanitary Engineering from The International Institute of Hydraulic and Environmental Engineering, Delft, Netherlands, a Bsc in Education with emphasis in Mathematics and Physics, a Bsc in Civil Engineering both from the University of Liberia, and a Diploma in Hydrology from Dino Tonini International Centre of Hydrology, University of Padua, Italy.</p> <p>He has held several positions in Liberia that include amongst others Deputy Operations Manager LWSC-1987-1989, Deputy Managing Director for Operations-LWSC-1991-1995, Water and Sanitation Consultant UNICEF Liberia-2001-2006, Member of LWSC Board of Directors-2003-2005</p> <p>Job Description: In collaboration with other Board Members develop and formulate programs for the corporation. Review corporation programs and develop policies and approved strategic plans, General Manager/Senior Partner EADECON LIB.</p>

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			<p>INC an Engineering Firm-1995-2001, Managing Director of Liberia Water and Sewer Corporation March 2006- March 2011, Senior Partner, Hunbu Enterprise, Inc (Engineering Firm), March 2011- to date, President Engineering Society of Liberia 2011- to date.</p> <p>Wash Consultant to Environmental, Management, Research Information Services (EMRIS) of Kenya for a USAID Project in Liberia to 2014, Project Consultant West Africa Venture Fund (WVFA) 2014- to date and is currently the Managing Director Liberia Water Sewer Corporation a position he has held since Nov. 2015</p>