



# NWSC DAILY

## NWSC Wins ERA Century International Quality Award

23rd March 2015

NWSC has again proven to be a leader in its industry, this time the corporation has been awarded the Century International Quality Award for Excellence, Customer Care, and Leadership & Commitment to the Environment. The ceremony which took place in Geneva over the weekend of 21<sup>st</sup>-22<sup>nd</sup> March 2015 was part of the annual program of BID Conventions which recognize the prestige of outstanding companies, organizations and entrepreneurs. To receive the award on behalf of NWSC was board Member, Mr. Nduhura Mwebaze, Director Finance & Accounts Ms. Sylvia Tumuhairwe and the Manager Public Relations, Sam Apedel.



### Media campaign to assure public on NWSC's Water Quality continues

With customer delight a core value of NWSC, the corporation believes that customers can only be happy if they have the right information. As such, NWSC has continued its sensitisation of Kampala residents to assure them on the quality of water the corporation supplies. From Friday 20<sup>th</sup> when the MD drank tap water in front of the cameras to Monday 23<sup>rd</sup> where the MD appeared on NTV's morning @NTV show to Eng. Gisagara being hosted on Capita FM's Big Breakfast. The messages conveyed were the same, NWSC water is clean and safe.



Right: NWSC MD speaks to NTV's Simon Kasatye on morning at NTV.  
Above: Eng Gisagara on Capital FM

### Rukungiri hosts World Water day Celebrations



Rukungiri was selected to host this year's National Celebrations of World Water day. The day's activities consisted of a march through the town and NWSC staff were on hand to represent the corporation as the leading water utility. The guest of honour was Prof Ephraim Kamuntu, who is also the minister of water and environment. He was joined by the RDC and NWSC staff

### MD graces St Mary's Catholic Church 1 year anniversary celebrations

Dr. Eng. Silver Mugisha was on Sunday 22<sup>nd</sup> March the guest of Honour at St Mary's Catholic Church's 1 year anniversary ceremony which doubled as a fundraising for the priest's house in Kireka. The event was attended by the Wakiso LCV and his grace Cyprian Lwanga who appreciated the MD for honouring the invitation.





# Area Watch/ISDP updates



## Ziobwe

The NWSC Ziobwe team took its sensitisation campaign to St Augustine Catholic Church.



## Rukungiri

Trenching to lay 2km of zinc pipe in Mulema Community receives boost from locals who assisted NWSC staff.



## Social Media Praise, Rants, Comments and More



**Dr. Silver**

**Mugisha** @NWSCMD · 3h3 hours ago

@MustaphaMugisa @KCCAUG

@nwscug @KCCAED @rkalumba3.

We don't have time and resources to buy awards. We focus on service for Ugandans.



**Alan Kawamara** @akawamara · 5h5 hours ago

@nwscug @NWSCMD Can only wish you well and pay my bill on time:) Good job.

## Jinja



The Jinja Management team met with the MD at Speke Resort Munyonyo. The engagement was meant to build teamwork and reenergize the staff present. They also received words of wisdom from the MD and he emphasised more action than words, urging them to work as if there was a Lion in the compound.

## RESAIL

As water theft continues to be a major concern, NWSC Entebbe on Friday 20<sup>th</sup> March officially launched its Reduction Suppressed Arrears and Illegal connections (RESAIL) program which will run for 6months from March to august 2015. Its major goal is to increase revenue collections through recovery of water being lost through illegal consumption and the reduction of suppressed accounts and arrears. Present at the launch were the Regional Manager Central Mr. Okaranon Edward, DPC Kajjansi, Special Assistant to the Mayor, Ebb Municipality mayor Hon. Kavuma, The managing director NWSC, GM Entebbe Area Jackson Turyahurira, the social media team and NWSC staff.

See pictorial



**STOP WATER THEFT**

Help stop water theft.  
Call 0800100977, 0800 200 977, 0800300977  
to anonymously report illegal connections.

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