



NWSC DAILY

MD Joins Masaka Team in Community Sensitisation

9th April 2015

Following the ongoing water extensions to Ssenya and Kaswa, The MD joined the NWSC Masaka team to sensitise residents of the area on what NWSC is doing and what to expect. The excited residents were joined by local leaders and were briefed by the MD on NWSC's water for all philosophy.



MD hosted on Best Broadcasting Service 91.0FM

The Managing Director NWSC, Dr. Eng. Silver Mugisha was on air yesterday 8th April to address Masaka stakeholders. He spread the word of NWSC's commitment to service delivery, emphasising the vision of water for all and not profit. He was joined by The Manager Public Relations, Sam Apedel.

Water Production Holds Quarterly Meeting

Wednesday saw Ggaba staff meet for their quarterly meeting to review progress. Present was the GM Kampala Water, Eng. Andrew Sekayizzi, the Human resource Ggaba, production Manager, Eng. Andrew Muhwezi and production staff. Discussions reviewed the recently launched 6months performance improvement plan, of which some activities were implemented during the dry season. Speaking to staff present, Eng. Sekayizzi appreciated their resilience during the 3 month dry spell and urged them to keep up the innovative spirit. He later on proceeded to launch the rehabilitation of the staff quarters to improve welfare of the staff.



LEFT; GM addresses the Water production staff
ABOVE; the launching of the rehabilitation of the staff quarters

NWSC Team Meets With Ass. Inspector Of Police



With NRW on the decline thanks to projects like WALOPU, RESAIL, SCAN, SNARP and more, NWSC has moved to curb the abuse of fire hydrants. As such, a team from the corporation yesterday 8th April met with the Assistant Inspector of Police to discuss measures to halt the abuse of hydrants.



Area Watch/ISDP updates



Hoima



The Hoima team held a press conference to sensitise the community about the completion of 34 PSPs in the area. These PSPs will improve service accessibility and affordability in the area, part of NWSC's commitment.

Jinja



In appreciation of the tireless efforts of the technical team to restore supply after the Walukuba pipe collapse, a luncheon was held in their honour. The team worked 36 hours during the Easter season.

Social Media Praise, Rants, Comments and More



Aturo Amos National Water and Sewerage Corporation

Yesterday at 08:11 · Edited ·

Dear NWSC Team, i want to extent my sincere appreciation to the Team that contacted me and engaged me from the time i logged in my concern on 1st April 2015. Charles (Ntinda Engineer) was spot on, L-Kasande (From MD Office) was Customer Centric through out our engagement till last evening- The Social Media team that picked up my issue and shared with the relevant Stakeholders to ensure immediate closure. Many thanks Guys! As per this Case closure i can comfortably say, NWSC is not taking its "Monopoly Market " for granted. Keep up the good Customer Service- Always key to remember- Customer is King!- @Social Media Team- Please go ahead and share the same feedback with the MD.

Lira

With a quarter of the year gone, the Lira team met to review status of tasks during their quarterly meeting held on 8th April 2015. During the quarter, water sales grew to 106,000cm from 88,000cm. Billing also increased from 280m to 330m. The team also discussed performance improvement projects to consolidate these gains effective May and they will focus on NRW, arrears, suppressed accounts and alternative water resources.

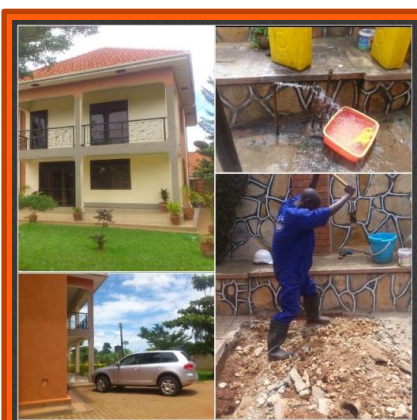


WATER THEFT

As water theft continues to be a major concern, NWSC's has various programs that are pushing for the complete halt of this vice. Among them are the WALOP (Kampala), RESAIL (Entebbe) and SNARP (Jinja). This section aims at exposing those caught in this illegal act and give the various teams a platform to showcase their work.



With 22 days left of the SCAN 100 challenge, the team in Tororo subjected 9 suspected cases to plumbing audits. Of these, 4 were wooed back, 3 promised to clear their dues and two were illegal cases and as such were subjected to fines



In Kampala, the WALOPU team found an illegal water user in Kansanga. The posh property under the name Allen Nabwire was found with a meter bypass. The team promptly carried out a disconnection after a long day of digging to unearth the bypass which was buried in the concrete



NATIONAL WATER AND SEWERAGE CORPORATION



STOP WATER THEFT

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to anonymously report illegal connections.

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