NATIONAL WATER AND SEWERAGE CORPORATION
EXTERNAL JOBS ADVERT

REF: NWSC/HR/EJA/01/2024 _

TO ALL INTERESTED AND SUITABLE APPLICANTS

National Water and Sewerage Corporation (NWSC) is a Public Utility Company whose mandate, as defined in the NWSC Act (Cap 317 Laws of Uganda 2000 Section 5(1)), is to provide water and sewerage services in areas entrusted to it, on a sound commercial and viable basis. The Corporation currently operates in 268 towns spread across the country.

The Corporation is focussed on ensuring "Water for all, for a delighted customer by a delighted workforce"; and on establishing "transformative, accountable and sustainable service delivery".
NWSC is an equal opportunity employer and looks out for committed, reliable, self-driven, result-oriented, innovative, qualified employees with integrity.

The vacancies, here-below, do exist in the Corporation and all **interested, suitable and qualified Ugandans** are invited to apply.

EJA/01/2024 - 01:
SENIOR MANAGER IT – SYSTEMS ADMINISTRATION – 1 POSITION
DUTY STATION: Head Office, Nakasero, Kampala
REPORTS TO: Director – IT

MAIN PURPOSE:
Responsible for cost effective and proactive acquisition, installation, deployment, management and administration of the Corporation's computer systems and information systems in order to ensure compliance with the IT policies, maximum system availability, adequate IT security and business continuity provisions as well as effective user support.

KEY RESPONSIBILITIES / KEY RESULT AREAS
1) Enforce NWSC IT policies.
2) Proactive acquisition, installation and maintenance of the NWSC's software and information systems.
3) Well maintained and supported Management Information Systems.
4) Standardization of the NWSC's management Information Systems.
5) Effective applications deployment and user training in all applications and information systems in the entire NWSC.
6) Effective and continuous measures to protect data and prevent data loss at any time.
7) Functioning Disaster Recovery and effective Business Continuity Plans.
8) Up to date and legal licenses for all outsourced Corporation applications and software.
9) Effective procurement of all externally acquired systems.
10) Carry out any other tasks assigned by Management

THE PERSON

In order to be considered for this position, the applicant must have worked at a Principal Officer Level and above for at least three (03) years and should possess the following:

EXPERIENCE, KNOWLEDGE & EDUCATION/TRAINING

1) Qualifications
   - Bachelor's degree in: Information Technology / Computer Science or related field
   - Master's degree in: Information Technology / Business Administration / Project Management / or related field.
   - CCNA Certification
   - Preferred Additional Qualifications
     o IT Professional Qualification / Certification / Affiliation.

2) Experience
   - A minimum of ten (10) years of postgraduate experience in IT services – IT governance or applications development or systems administration or IT security management or infrastructure or networks.
   - A minimum of five (05) years of postgraduate qualification experience in IT systems administration and/or database management.
   - Age Limit: 35 to 45 years of age

3) Five years working with a large organization/firm is a must.

SKILLS / COMPETENCIES

1) Integrity
2) Self-driven
3) Analytical
4) Professionalism
5) Excellent communication and interpersonal skills
6) Teamwork

EJA/01/2024 - 02:
SENIOR MANAGER IT – INFRASTRUCTURE & SECURITY – 1 POSITION
DUTY STATION: Head Office, Nakasero, Kampala
REPORTS TO: Director – IT

MAIN PURPOSE:

Responsible effective and proactive development, establishment, management and maintenance of NWSC's IT Local Area Networks, Wide Area Network, Storage Area Network, Server hardware, IT connectivity and all the computing and telecommunications Peripherals and IT security; to ensure effective internal and external communication, reliable business continuity measures, maximum network availability and adequate IT security measures.

KEY RESPONSIBILITIES / KEY RESULT AREAS
1) Enforce IT policies, especially IT security policies.
2) Ensure IT security and a secure NWSC Corporate network.
3) Maximize IT network availability.
4) Available and robust Corporate Network connectivity in all NWSC Offices and areas and home broad band internet connectivity.
5) Adequate bandwidth availability and utilization throughout the Corporation.
6) Up-to-date Technical Specifications for all the corporation's IT equipment and Hardware platforms.
7) Cost effective management of the Corporation's IT equipment and hardware (Computers, Servers, Routers, printers, Network switches, UPS, etc)
8) Well maintained and updated inventory of all the Corporation's IT equipment and assets.
9) Well Configured and maintained Corporation voice and Telephony services.
10) Carry out any other tasks assigned by Management

THE PERSON
In order to be considered for this position, the applicant must have worked at a Principal Officer Level and above for at least three (03) years and should possess the following:

EXPERIENCE, KNOWLEDGE & EDUCATION/TRAINING
1) Qualifications
   - Bachelor's degree in: Information Technology / Computer Science or related field
   - Master's degree in: Information Technology / Business Administration / Project Management / or related field.
   - CCNA Certification
   - Preferred Additional Qualifications
     o IT Professional Qualification / Certification / Affiliation.

2) Experience
   - A minimum of ten (10) years of postgraduate experience in IT services – IT governance or applications development or systems administration or IT security management or infrastructure or networks.
   - A minimum of five (05) years of postgraduate qualification experience in IT infrastructure or IT networks and/or IT security management.
   - Age Limit: 35 to 45 years of age

3) Five years working with a large organization/firm is a must.

SKILLS / COMPETENCIES
1) Integrity
2) Self-driven
3) Analytical
4) Professionalism
5) Excellent communication and interpersonal skills
6) Teamwork

EJA/01/2024 - 03:
SENItOR MANAGER IT – SOFTWARE & APPLICATIONS DEVELOPMENT – 1 POSITION
DUTY STATION: Head Office, Nakasero & Jinja Road, Kampala
REPORTS TO: Director – IT

MAIN PURPOSE:
Responsible for effective and proactive development and maintenance of all NWSC in-house software and IT applications to ensure the promotion of efficiency and innovative business solutions as well as enhancement of sustainable digitization and automation of NWSC's business processes.

KEY RESPONSIBILITIES / KEY RESULT AREAS
1) Effective enforcement of NWSC IT Policies
2) Development of Business Applications as per NWSC needs and requirements
3) Well tested and secure business applications that meet all the needs and requirements of the end users.
4) Proactive analysis of the Corporation's business requirements and translation of these into well-functioning and cost effective innovative business solutions
5) Timely integration and interfacing of the different software and applications that exist within the corporation to enhance automation and efficiency of business processes.
6) Effective support to the Corporate Reporting and Business Intelligence functions.
7) Carry out any other tasks assigned by Management.

THE PERSON
In order to be considered for this position, the applicant must have worked at a Principal Officer Level and above for at least three (03) years and should possess the following:

EXPERIENCE, KNOWLEDGE & EDUCATION/TRAINING
1) Qualifications
    - Bachelor's degree in: Information Technology / Computer Science / Software Engineering / Application Development/ or related field
    - Master's degree in: Information Technology Management / Business Administration / Project Management / or related field
    - Certification in Oracle or Microsoft or SQL programming
    - Preferred additional qualifications:
        o IT Professional Qualification / Certification / Affiliation

2) Experience
    - A minimum of ten (10) years of postgraduate experience in IT services – IT governance or applications development or systems administration or IT security management or infrastructure or networks.
    - A minimum of five (05) years of postgraduate qualification experience in IT software/applications development and business solutions provision.
    - Age Limit: 35 to 45 years of age

3) Five years working with a large organization/firm is a must.

SKILLS / COMPETENCIES
1) Integrity
2) Self-driven
3) Analytical
4) Professionalism
5) Excellent communication and interpersonal skills
6) Teamwork

APPLICANTS MUST SUBMIT THE FOLLOWING:
1) An Application letter with a detailed Curium virtue (CV)
2) Three referees (outside NWSC)
3) Copies of academic and professional qualifications
4) Capability statement of not more than two pages in single spacing word format and Times New Roman Font - Size 12. Capability Statement: *short bio, personal mission statement, achievements in last 5 – 10 years in relation to the applicant's working experience, plans & strategies for next 3 – 5 years in relation to the key responsibilities (key result areas) respective to the position the applicant is applying for.*

PLEASE NOTE THE FOLLOWING:
a) All persons who believe they can clearly demonstrate their abilities to meet the criteria given above are encouraged to apply.
b) Application Letters should be addressed to the Director – Human Resource, NWSC.
c) Interested, suitable and qualified Ugandans should submit their applications through the following link for the NWSC online job application system: https://www.nwsc.co.ug/apply-here/ .
d) To be considered, your application must be received by close of business on **Friday 12th July 2024 at 5.00 p.m.**

NWSC MANAGEMENT